



PROFITABLE DATA ANALYTICS INSURANCE 2016

Leverage Data Analytics & New Data Sources To
Grow Customer Revenues And Increase Profitability

SEPTEMBER 21 & 22, 2016

CHICAGO

EVENT CONTACT INFORMATION:

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EVENT A-Z GUIDE

A:

ACCOMMODATION - We have secured a preferential bedroom rate for all attendees at the Congress Plaza Hotel. Rates start at \$189 plus 17.4% of service charge and government tax per room per night. Rates include complimentary buffet breakfast and wireless Internet access. To book accommodation, please visit the conference website: <http://www.profitable-data-analytics-insurance-north-america.com/8/venue/53/venue-information/> It is advisable to book accommodation as early as possible as the preferential rate is subject to availability.

AGENDA - The most up to date version will be included in your delegate pack, any subsequent changes will be announced by the Chairperson during the course of the conference.

B:

BADGES - You will be given a badge at registration, please wear it at all times to ensure entrance to the main conference room and also as a courtesy to other delegates. If you lose your badge please return to the registration desk where another one will be made for you. Badges are laid out alphabetically by SURNAME not COMPANY NAME.

C:

CATERING - All refreshment breaks and lunch will take place in the Grant Park and Lincoln rooms, situated across from the Florentine room where the conference will be taking place.

CONFERENCE ROOM - The conference will take place in the Florentine room, situated on the 3rd floor.

CONTACT & HOTEL DETAILS -

CONGRESS PLAZA HOTEL CHICAGO

520 South Michigan Avenue

Chicago, IL 60605

Phone: 312-427-3800

www.congressplazahotel.com

ON THE DAY: Mobile: +44 (0) 7508 247295

e-mail: chloe.mclauchlan@lbcg.com

D:

DELEGATE LIST - A full list of pre-registered delegates will be posted in the conference reception area and will also be included in your delegate pack. This list includes names, job titles and company names.

DISABLED FACILITIES - If you require any other special facilities please let the Events Manager know in advance.

DELEGATE DOCUMENTATION - Whilst every effort is made to ensure that all conference papers are available on the day there may still be some missing. These will either be made available to you at the registration desk or sent on after the conference. Please contact the Events Manager if you have any queries.

DRESS CODE - Business / Smart Casual

E:

EMERGENCY PROCEDURES - In the unlikely event of an emergency, the Conference Team and Congress Plaza hotel staff will be on hand instantly to usher you to the correct meeting points. Where necessary you will be informed of the emergency procedure by the Chairperson.

EVALUATION FORMS - We are constantly seeking to improve our conferences and the customer service we offer. An evaluation form is included in your documentation pack, please take the time to fill it in and return it to the Conference Team on departure.

F:

FIRST AID - Should you require medical attention please let a member of the Conference Team know so that we may contact the Duty Manager of the hotel who will be able to help

L:

LOST PROPERTY - If you lose any of your personal belongings please inform a member of the Conference Team via the registration desk in case it has been handed in. If it has not we will contact the Security Manager of the hotel on your behalf.

M:

MESSAGES - If we receive any messages for you, they will be held at the registration desk and the Chairperson will read out your name at a convenient break.

MOBILE PHONES - Please turn off all mobile phones during the conference sessions.

R:

REGISTRATION - Registration will take place outside the Florentine room in the Foyer on the 3rd floor of the Congress Plaza hotel between 7:30am and 8:30am. The conference commences at 8:30am.

S:

SPECIAL REQUIREMENTS - If you have any special requirements please speak to a member of the Conference Team and we will be pleased to help. The registration desk will be manned throughout the day.

T:

TOILETS - These are situated in the Foyer area outside the Florentine room.

TRAVEL

DISTANCES TO THE CONGRESS PLAZA HOTEL

When traveling to/from Chicago by car, please follow directions closely and contact the hotel for frequent updates. Numerous one-way streets and limited unloading areas dictate these routes as the most efficient means to access our location by our hotel staff.

- **From the South on the Dan Ryan Expressway - I-90/94**

Exit at Congress Parkway downtown

Follow Congress Parkway to Michigan Avenue

Turn right on Michigan Avenue

The Congress Plaza Hotel is on the corner

- **From the North on the Kennedy Expressway - I-90/94**

Follow to Congress Parkway East

Follow Congress Parkway to Michigan Avenue

Turn right on Michigan Avenue

The Congress Plaza Hotel is on the corner

- **From the West on the Eisenhower Expressway - I-290**

Follow to Congress Parkway East to Michigan Avenue

Follow Congress Parkway to Michigan Avenue

Turn right on Michigan Avenue

The Congress Plaza Hotel is on the corner

- **Driving South on Lake Shore Drive - Route #41**

Stay in right lane, exit at Randolph onto Michigan Avenue

Turn left on Michigan Avenue and keep straight seven blocks to corner of Congress Parkway and Michigan Avenue

The Congress Plaza Hotel is on the Southwest corner

- **Driving North on Lake Shore Drive - Route #41**

Stay in left lane, exit at Balbo onto State Street

Turn right on State Street and keep straight to the corner of Congress Parkway and State Street

Turn right onto Congress Parkway and drive just two blocks to Michigan Avenue

The Congress Plaza Hotel is on the Southwest corner

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- **Driving East on the Stevenson - I-55**

Stay on the Stevenson to Lake Shore Drive

Exit at Balbo onto State Street

Turn right on State Street and keep straight to the corner of Congress Parkway and State Street

Turn right onto Congress Parkway and drive just two blocks to Michigan Avenue

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